# Hospitality

General Contact: Linda Yoho at lyoho@harvestrockfod.org

## Greeter

#### **Roles:**

While standing at one of our entrances, joyfully greet people with a hand shake, give eye contact, a smile, and provide a warm welcome to everyone who enters.

## **Time Commitment:**

One service, 2 Sundays a month. Come 30 minutes before the service and then return for 10 minutes after the service.

# **Lobby Host**

## **Roles:**

While standing in one of our lobby areas, joyfully greet people, make eye contact, smile, offer a second hello and look for those who may need additional help finding their way around Harvest.

## **Time Commitment:**

One service, 2 Sundays a month. Come 30 minutes before the service and then return for 10 minutes after the service.

## **Information Booth**

## **Roles:**

Stand behind info booth and assist guests who have questions. Help take information on Connection Cards if needed. Know how to navigate the iPad to help people find answers for future events on our website. If you don't know the answer, offer to follow up.

## **Time Commitment:**

One service, 2 Sundays a month. Come 30 minutes before the service and then return for 10 minutes after the service.

## Usher

#### **Roles:**

Joyfully welcome people and hand out a bulletin. Assist with seating and offering and general cleanup of the auditorium post service.

## Time Commitment:

One service, 2 Sundays a month. Come 30 minutes before the service and then return for 10 minutes after the service.

## Van Team

## **Roles:**

Help us partner with Rockford Rescue Mission by providing rides to and from our church services. Also, provide ride pick up for those unable to drive themselves. Have an interest in the needy in our

community. Be comfortable conversing with them as you drive. You must have the appropriate CDL license for this role.

#### **Time Commitment:**

2 Sundays a month. Come to church by 7:45 to get the van key and start the pick-up route. You will then need to return guests and should be back to the church by 11:30.

## **Connection Corner**

#### **Roles:**

Joyfully greet people as they exit the service, be prepared to answer questions, pray and offer encouragement to guests. Offer gift to new visitors. As needed, fill out Connection Cards (front and back). Help John and Betsey with guests needs.

#### **Time Commitment:**

One service, 3-4 times a year. Come 5 minutes before the service ends and stay 20 minutes after the service.

## **Coffee Team**

#### Roles

Prepare coffee, keep area well stocked during your shift. Be helpful, joyfully greet people, make eye contact, smile, and provide a warm welcome to everyone who visits the coffee area. Straighten up the seating area.

## **Time Commitment:**

Come 60 minutes before the worship service to prepare coffee. At the beginning of each service, clean up coffee area and close the door to the kitchen.

# Security/Medical Team

#### **Roles**

Using your area of expertise, provide a safe environment to our church family. Be willing to wear an earpiece and be on call to the rest of the team while you serve. Be comfortable with emergency situations and be able to react calmly and clearly.

## **Time Commitment:**

One service, 2 Sundays a month. Come 30 minutes before the service and then return for 10 minutes after the service.

## **Apron Team**

#### Roles:

Plan and prepare baked goods, cook or bring meals as needed.

## **Time Commitment:**

As needs arise and as you are available

## **Care Team**

#### Roles:

Write encouraging notes, welcoming babies, sympathy for lost loved ones and pray for others.

#### **Time Commitment:**

As needs arise and as you are available.

# **Communion Preparation Team**

**Roles:** Fill communion plates with crackers and juice. Set out in Auditorium. Uncover Gluten free dishes. Turn on candles and replace batteries if needed.

Time Commitment: 2 times a month, one service. Come 30-45 min before service

## **Décor Team**

## **Roles:**

- Indoor: decoration of the lobby, stage, and interior halls for larger all church annual and special events
- Outdoor: decoration of planters by the building entry doors seasonally

## **Time Commitment:**

- 2 3 hours during the week before all church annual events (i.e. Thanksgiving, Advent season, Christmas Eve, Good Friday, Easter
- As event requires for special events (i.e. Harvest Anniversaries, Conferences, Special one-time events, etc.

## Skills that would be helpful but are not required:

- An eye for Interior Design or Decorating
- Painting \ Crafting \ Hand Lettering
- General Creativity
- Ability to hang or move items \ some heavy lifting as support for decor